

Member has displayed the following information on their website:

"Filing Complaints on SCORES- Easy & quick

- a. Register on SCORES portal
- b. Mandatory details for filing complaints on SCORES:
 - i. Name, PAN, Address, Mobile Number, Email ID
- c. Benefits:
 - i. Effective Communication
 - ii. Speedy redressal of the grievances"

Member has also included procedure for filing of complaints on SCORES and benefits of the same in the welcome kit given to investors at the time of registration.